

QUALITY MANAGEMENT SYSTEM POLICY

Innode S.A.S. is a company in the ICT sector and a specialist in the provision of project information management services, facilitating the interaction between engineering, construction and customer processes.

In order to ensure the satisfaction of the needs and expectations of customers and strategic business partners, identifies and fulfills the requirements of the service according to the specific needs of the client, applying quality standards defined to provide effective solutions that generate value, through proper implementation, maintenance and continuous improvement of its Quality Management System, expressing its commitment to:

- Comply with legal requirements applicable to the nature of the activities performed by the organization, as well as other regulatory and contractual requirements to which the organization has subscribed.
- Identify, registry and manage risks and opportunities in terms of quality, service management, information security, business continuity, among other relevant issues that impact positively or negatively on the achievement of the objectives of the Quality Management System.
- Provide and allocate the necessary resources for the establishment, implementation, maintenance and continuous improvement of the Quality Management System.
- Develop training and awareness activities to ensure the necessary competencies of personnel for the proper execution of their work and to facilitate the awareness of collaborators, contractors, suppliers and other interested parties of their contribution to the effectiveness of the Quality Management System.
- Establish and periodically review policies, standards and continuous improvement plans.

This policy is mandatory for direct and indirect employees and contractors of Innode S.A.S. and must be disclosed to all interested parties.

The foregoing is delivered and approved on the 9th day of the month of September of the year 2023.

